

Kelverion

Integration Pack for Atlassian Jira

Automation of Bug Tracking in Jira

The Kelverion Integration Pack for Atlassian Jira is a compliant integration for Microsoft System Center 2012 Orchestrator or System Center 2016 Orchestrator.

The Integration Packs supports Atlassian Jira 6.34 and 7.1.7.

It provides pre-defined integration and automation capabilities associated with issue tracking including monitoring, creating, updating transitioning issues.

The Integration Pack delivers a range of re-usable objects to automate IT-Functions such as:

Automated Application Fault Reporting

Automatically raise application faults detected by the event management tools straight into the developers software bug tracking system.

Service Desk to Development Issue Tracking Synchronization

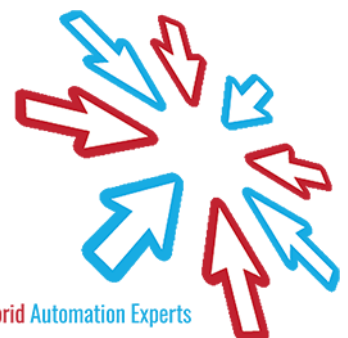
Report problems with applications in the companywide service desk solution. Have this raise an issue in the development project tracker system. Then keep the service desk updated on progress of development team fix automatically.

IP FOR ATLASSIAN JIRA ACTIVITIES

| KA Atlassian Jira | |
|-----------------------|---------------------|
| ✘ Add Comment | ✘ Get Comment |
| ✘ Add Watcher | ✘ Get Issue |
| ✘ Add Work Log | ✘ Get Transition |
| ✘ Create Issue | ✘ Get Watcher |
| ✘ Delete Attachment | ✘ Get Work Log |
| ✘ Delete Comment | ✘ Monitor Issue |
| ✘ Delete Issue | ✘ Transition Issue |
| ✘ Delete Watcher | ✘ Update Comment |
| ✘ Delete Work Log | ✘ Update Issue |
| ✘ Download Attachment | ✘ Update Work Log |
| ✘ Get Attachment | ✘ Upload Attachment |

Kelverion are a Microsoft System Center and Cloud Partner who offer Integration Packs and Tools to enhance System Center Orchestrator and Azure Automation and deliver System Center implementation services.

Find out more at <http://www.kelverion.com>



Cloud & Hybrid Automation Experts